

.

---

**From:** Stevenson, Allan (DPH)  
**Sent:** Thursday, March 09, 2006 2:19 PM  
**To:** Byrne, Eric (DPH)  
**Cc:** Hanchett, James (DPH); Salem, Sharon (DPH)  
**Subject:** FW: Request 135778 Initial - Customer notification

Hi Eric,

I just received this and I assume that it is to follow up the earlier request by replacing Jim's computer. I'll be on vacation from March 10th through March 17. If you come over, you might want to call first, Jim is at 545-2607 or Sharon at 545-2601.

Thanks, Cam

-----Original Message-----

From: EOHHS Customer Service Center [<mailto:paradigm@usdprod.dta.state.ma.us>]  
Sent: Thursday, March 09, 2006 2:08 PM  
To: Stevenson, Allan (DPH)  
Subject: Request 135778 Initial - Customer notification

Request 135778 Initial.

Assigned to: Byrne, Eric D

Customer: Stevenson, Allan C

Description: ARHO, Machine used by Jim Hanchett and his group is out of disk space. It is a Dell GX1.

A call request has been created upon your request. If you have any further questions please contact the Customer Service Center at: 617-624-5877

If you would like to respond to this Request or provide more information, please click on the following URL link:

[http://usdprod.dta.state.ma.us/CAisd/pdmweb.exe/?OP=SHOW\\_DETAIL+FACTORY=cr+PERSID=cr:ref\\_num:135778+USERNAME=](http://usdprod.dta.state.ma.us/CAisd/pdmweb.exe/?OP=SHOW_DETAIL+FACTORY=cr+PERSID=cr:ref_num:135778+USERNAME=)

Note: Please do not reply to this email. This is an auto-generated notification from the EOHHS Service Desk application.